

## Privacy statement

Phoenix Vibration Controls B.V., located at Nijverheidsweg 6, 3251 LP, Stellendam, is responsible for the processing of personal data as shown in this privacy statement.

Contact data:

Visit address:	Nijverheidsweg 6 3251 LP Stellendam
Postal address:	Postbus 46 3250 AA Stellendam
Phone number:	0031 187 493744
E-mail address:	<a href="mailto:info@phoenixvc.nl">info@phoenixvc.nl</a>
Website:	<a href="https://www.phoenixvibrationcontrols.com">https://www.phoenixvibrationcontrols.com</a>

### *Personal data that we process*

Phoenix Vibration Controls B.V. processes personal data because you use our services and/or because you provide them to us. Below is an overview of the personal data we process:

- First and last name;
- Address data;
- Phone number;
- E-mail address;
- Other personal data that you actively provide in correspondence and telephone contact.

### *Special and/or strict personal data that we process*

Our website and/or services do not intend to collect data about persons who are younger than 16 years. We encourage parents to be involved in the online activities of their children to ensure that parental consent is provided. If you are convinced that we have collected personal information about a person under the age of 16 without permission, please contact [info@phoenixvc.nl](mailto:info@phoenixvc.nl) and we will delete this personal information.

### *For what purpose and on what basis we process personal data*

Phoenix Vibration Controls B.V. processes your personal data for the following purposes:

- Handling your payment;
- To call or e-mail you to see what is necessary to be able to carry out our services;
- To deliver or collect goods and services to/from you;
- Phoenix Vibration Controls B.V. also processes personal data if we are legally obliged to do so, such as for the tax.

## *Automated decision-making*

Phoenix Vibration Controls B.V. does not take decisions based on automated processing about matters that may affect people. These are decisions that are taken by computer programs or systems, without an employee being involved.

## *How long we store personal data*

Phoenix Vibration Controls B.V. does not store your personal data longer than is strictly necessary to achieve the purposes for which your data is collected.

## *Sharing personal data with third parties*

Phoenix Vibration Controls B.V. does not sell your personal data to third parties and only provide them if this is necessary for the execution of our agreement with you, or to comply with a legal obligation. With companies that process your personal data in our assignment, we conclude a Data Processor Agreement to ensure the same level of security and confidentiality of your personal data. Phoenix Vibration Controls B.V. remains responsible for these processing operations.

## *Cookies, or similar techniques, that we use*

Phoenix Vibration Controls B.V. only uses analytical cookies which improve the working of our website. Next to this, we currently do not use any cookies. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit our website. If we use these cookies, they are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and remembers, for example, your preferences. We can also optimize our website with this. You can opt out of cookies by setting your internet browser so that it does not store cookies anymore. In addition, you can also delete all previously saved cookies via the settings of your browser.

## *View, modify or delete personal data*

You have the right to view, modify or delete your personal data. You also have the right to withdraw your consent to the data processing or to object to the processing of your personal data by Phoenix Vibration Controls B.V. and you have the right to data transferability. This means that you can submit a request to send the personal data that we hold from you in a computer file to you or another organization you have mentioned. You can send a request for inspection, correction, deletion, data transfer of your personal data or request for cancellation of your consent or objection to the processing of your personal data to [info@phoenixvc.nl](mailto:info@phoenixvc.nl). In order to ensure that the request has been made by you, we ask you to send a copy of your passport with the request. Mark your passport photo and the MRZ (Machine Readable Zone, the strip with numbers at the bottom of the passport) black in this copy. This protects your privacy. We respond as quickly as possible, but no later than 4 weeks, to your request.

Phoenix Vibration Controls B.V. would also like to point out that you have the opportunity to file a complaint with the national supervisory authority, Autoriteit Persoonsgegevens, via the following link:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

### *How we protect personal data*

Phoenix Vibration Controls B.V. takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not properly secured or there are indications of abuse, please contact [info@phoenixvc.nl](mailto:info@phoenixvc.nl).